

Name: Chiron M.O. Phillips
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Summary of Key Skills:

A Petroleum Operations and Health and Safety Professional with over twenty five years of Management experience in a regional and global environment and in promoting, developing and influencing excellence and organization change.

Able to manage and deliver multiple projects and programs simultaneously, resolve crisis situations and work efficiently in a fast-paced, high-pressure environment. Able to communicate effectively with people of diverse backgrounds and levels of authority

Knowledgeable in petroleum fuels and special products terminal operations, maintenance, distribution logistics, transport, crisis and project management. Includes project management of multiple build, knock down and rebuild, information Technology (IT) systems, and organisation redesign and business process improvement projects.

Includes management, operations and maintenance of Liquefied Petroleum Gas (LPG) and bulk fuels, import, storage and repackaging terminals. Extensive experience in Operations Management, Health and safety Management Systems, Enterprise Risk Management, Sales Management, Labour Union Negotiations, Contract Management and Government Relations.

Professional Experience:

**2005 – Present Associate Consultant Awaken Consulting Limited
Owner – Phillips Operations Management Consultants Limited**

Project implementation services to clients including Shell Western Supply and Trading Limited, Shell Aviation Services Limited, Simpson Oil Limited, Delta Petroleum Company, Environmental Resources Management, Cable and Wireless Caribbean Limited, West Indies Oil Company Limited, CCI Drilling, Johnsons Tours.

- Decommissioning of Oistins Jet A1 tank farm and seven kilometres of subsea and buried underground pipelines
- Construction of archive shelving and implementation of document management system
- Labour Relations Lead Negotiator – LIME Barbados
- Development and implementation of a health and safety management system for LIME across thirteen islands
- Operational and safety risk assessment of VOPAK petroleum storage terminal in Freeport Grand Bahamas
- Operational and safety risk assessment of South Riding Point Holdings Limited Crude Oil storage terminal in Grand Bahamas
- Operational and safety risk assessment of Hess Oil Storage Terminal in St Lucia
- Operational and safety risk assessment of Taboguilla Oil storage Terminal in Panama
- Operational and safety risk assessment of West Indies Oil Company in Antigua
- Operational and safety risk assessment of Valero (Statia) Terminal in St Eustatius
- Health and Safety Management System development and implementation for West Indies Oil Company in Antigua
- Terminal Operations Training for Delta Petroleum Company
- Ship / Shore Interface Training for Delta Petroleum Company
- Defensive Driver Training and certification for various clients
- Soil Sampling for Shell Aviation
- Environmental monitoring of oil on water thicknesses in Oistins / Gibbons Boggs area

- Project management and coordination of drilling programme to install seventy eight water monitoring wells

1998 – 2005 Shell Caribbean and Central America

Operations Manager for the East Caribbean Region, responsible for Managing 51 depots in 35 countries, with 14 direct subordinates and 120 indirect subordinates.

- Introduced metrics for measuring and improving distribution performance in East Caribbean companies. Example - achieved significant improvements in road transport optimisation in Suriname, reducing fleet from thirteen to six units and own utilization from 30 to 80%.
- Prepared distribution master plans for East Caribbean Operating Companies and used these to forecast ten-year capital, revenue and human resource requirements.
- Designed and developed distribution skill pool competencies and performance management manual and utilised competence assessment tools to facilitate strategic manpower planning, changes, reductions and recruitment. Achieved FTE (Full Time Equivalent) targets in all locations.
- Developed and implemented Health, Safety, Security and Environmental Cases, Health and Environmental Risk Appraisals and Road Transport Risk Appraisals for all locations and achieved close out of minimum of 90% of all actions within mandatory deadlines to achieve good international audit ratings.
- Turned around poor safety and inventory management performance in two locations and achieved savings of USD600, 000.00 and good rating in Business Controls Reviews.
- Implemented Best in Class benchmarking and Service Level Agreements with service level metrics.
- Participated in National Terminal Agreement Negotiations in Barbados
- Successfully set up three Aviation Terminal Joint Venture operations
- Managed crisis response to hurricane, pipeline and terminal incidents in various locations.
- Designed and implemented new processes for pipeline transfer operations, maintenance and integrity management.

1996 – 1998 Shell Antilles and Guiana Limited (SAGL) Operations Support Manager and Health/Safety/Security and Environmental Advisor for the East Caribbean Region
1993-1996 Marketing Operations / HSSE Advisor East Caribbean
1991-1993 Island Manager for St. Kitts, Nevis and British Virgin Islands
1982-1991 Operations Supervisor, Island Manager Grenada

EDUCATION

Durham University – MBA

NEBOSH International Certificate in HSSE

Defensive Driver Instructor Certification – National Safety Council

Project Management – American Management Association

Use of MS Project in Managing Projects – American Management Association

Business Analysis Certificate – Villanova University

Diploma, Marketing Management- Barbados Institute of Management & Productivity

National Safety Council – Member since 1985

Project Management Institute

Institute of Operations Managers

American Management Association

PROFESSIONAL TRAINING

(Selected List)

Durham University – Masters in Business Administration (MBA)	Health Risk Assessment	Construction Safety
NEBOSH certification in Health & Safety	Retail Environmental Risk Assessment	National Safety Council
Occupational Health and Health Risk Assessments	Oil Spill Response Management	Defensive Driving
Recruitment Assessor training	Quality Management Implementation	Instructor Certification
Health, Safety, Security and Environmental Management Systems	Improving Business Performance	Finance and Budget Management
External Relations and Media Training	Crisis Management and Media Training	Product Loss Control
Marine Ship Shore training	Road Transport and Safety Management	Engineering in Operations
		Intermediate Distribution
		LPG Operations Training